

Electric Utility Fundamentals for Non-Operations Personnel



December 6–7, 2023 | Eau Claire Energy Cooperative, Fall Creek

INSTRUCTOR

Bandi Henke, Safe Step Industries, LLC

PROGRAM

Wednesday, December 6:

Registration: 8 a.m.

Program: 8:30 a.m.–4:30 p.m. (lunch served)

Thursday, December 7:

Program: 8 a.m.–4 p.m. (lunch served)

REGISTRATION

Co-ops participating in the pre-payment plan: 3 [Skill Builder Credits](#) per participant

Register online at:

http://www.weca.coop/calendar_list.asp

REGISTRATION DEADLINE

Friday, November 24

PROGRAM LOCATION

Eau Claire Energy Cooperative

8214 US Highway 12

Fall Creek, Wisconsin

Phone: (715) 832-1603

ROOM BLOCK

Holiday Inn South

4751 Owen Ayres Court

Eau Claire, WI 54701

(715) 830-9889

Room Block Name: Wisconsin Electric Cooperative Association (WECA)

Room Block Rate: \$124 + tax/night

Room Block Expires: Saturday, November 4

Room Block Link: <https://bit.ly/2023WECA>

Rooms may be available under the room block after the cut-off date only if the hotel has rooms available. Contact the hotel directly to book rooms after the deadline date above.

FOR MORE INFORMATION

Contact Wendy Fassbind at (608) 467-4589 or wendy@weca.coop

WHO SHOULD ATTEND

Non-operations personnel

PROGRAM

Have you ever wondered how electricity works? Do you have a lot of questions about why your members call with “partial power”, or “blinking lights”, or high energy consumption complaints? Do you want to know more about what your line workers do on a daily basis and how you can keep them safe and productive while keeping system reliability in mind? Then join us for this extensive 2-day training in Eau Claire specifically designed for WECA member on May 16–17 or December 6–7, 2023.

During this 2-day training you will learn how electricity is generated, transmitted, distributed, consumed, measured, and billed. This extensive training will be a mixture of classroom with real-life lab videos (created by Instructor) including high voltage demonstrations (up to 12,750 volts) on what causes outages and injuries and how to prevent them. Time will be given for open discussions between members from various co-ops to come up with best practices on how to efficiently operate and maintain your system keeping member satisfaction at the forefront.

All participants will be given an easy to read 58-page color manual and a 16-page glossary of terms (both Authored by your Instructor, Bandi Henke) to take back with you for referencing all topics covered in the training for the rest of your career. Don't miss out on this jam-packed, high-energy training! Space is limited, so sign up soon!

***No more than 2 people per co-op on a first-serve basis. This is two full days of training and attendees must commit to attending both days. Only 20 spots available, so sign up soon! On Nov. 4, open seats will be made available to any co-op and restrictions of 2 people per co-op will be lifted.**

Thank you to our program sponsors!



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